

Listing and Ranking Policy

1. Listing Conditions

This section sets out the rules that a Pilot must comply with in order for a Listing to be referenced and made available to the public on our Website.

A Listing is referenced on our Website once the Pilot or the Commercial Operator:

- Has created a Pilot or Commercial Operator User account on the Website,
- Has provided all the information required to create their Pilot or Commercial Operator User account,
- Has had their Pilot profile validated by providing a valid pilot license and medical certificate (for private pilots), or an Air Operator Certificate and proof of insurance (for Commercial Operators),
- Has completed all mandatory information relating to the proposed flight:
 - At least one photo of the Aircraft,
 - Aircraft characteristics: Owner, registration number, manufacturer and model, capacity, hourly price,
 - Flight characteristics: type of flight, departure and arrival aerodrome where applicable, planned sightseeing points, flight title, flight description, flight time and total experience duration, information relating to costs and available seats,
 - At least two photos illustrating the flight,
 - Dates and availability of the Pilot for the flight,
- Has accepted the Terms and Conditions without reservation.

Any Listing that does not comply with the above rules will be rejected by Berlaric and will therefore not be referenced on our Website.

2. Delisting Conditions

A Listing may be temporarily or permanently delisted:

- At the request of the Pilot or the Commercial Operator,
- In the event of deletion or suspension of the User's account,
- In the event of improper or unlawful use of the Service, in particular in case of payment issues (including suspicion of money laundering),
- In the event of a breach of the Terms and Conditions, including but not limited to circumventing and/or soliciting Users of the Service to arrange flights directly with them outside of a booking made through the Website,
- In the event of failure to respond to booking requests and/or messages from other Users,
- In the event of reviews from other Users (ratings of 1 or 2 stars and/or comments indicating issues related to safety, aircraft compliance, or the Pilot's behavior),

The delisting of Listings may also be accompanied by the temporary blocking or permanent deletion of the User's account concerned, under the conditions set out in our Terms and Conditions.

In particular, Berlaric reserves the right to suspend or delete any Listing or any User account in the event of behavior that undermines the safety, trust, or integrity of the Website and the Service.

3. Listing Ranking Criteria

Listings displayed on the Website are ranked automatically and in real time based on the following ranking criteria:

- The search parameters entered by the User (for example: dates, location, types of aircraft, capacity, price, etc.),
- The characteristics of the Listing (for example: number of photos, quality of the description, availability, location, price, etc.),
- The rate of bookings confirmed by the Pilot,
- The number of bookings received by a Listing,
- The booking deadline set by the Pilot or the Commercial Operator.

The list of Listings resulting from each search on the Website may be refined by the User using the filters available on the online interface, such as date, flight duration, number of passengers, type of flight, type of aircraft, price per person, departure aerodrome, destination, or other criteria.

Certain flights offered by Pilots or Commercial Operators who have recently published their first Listing may be highlighted for a limited period, until they obtain their first booking.

Absence of capital links and remuneration influencing ranking:

Berlaric does not hold any capital or ownership links with Pilots or Commercial Operators publishing Listings on the Website.

Berlaric does not offer any paid promotion service to Pilots or Commercial Operators allowing them to highlight certain Listings or influence ranking in exchange for remuneration.